



## FAQs – CSI is discontinuing the Associate, Institute of Canadian Bankers (AICB) designation in Canada

### **CSI discontinues the AICB (Canada/Domestic) designation.**

**Effective June 30, 2012**, CSI will no longer award the Associate, Institute of Canadian Bankers (AICB) designation.

### **Why is CSI discontinuing this designation?**

CSI is discontinuing the AICB designation in Canada as it no longer supports the needs of the modern Canadian banking institutions. It has also been determined that the AICB designation does not meet the requirement of CSI's new credentialing framework vision and ANSI-ISO 17024 Certification.

### **Why is CSI changing its accreditation process?**

- CSI has reviewed its accreditation standards
- Re-evaluated its Learning Assessments
- Is restructuring through course revisions and upgrades
- Is streamlining programs by reducing industry confusion
- Is improving ease of 'career-pathing'

### **What immediate changes are taking place?**

All course requirements for the AICB designation in **Canada** must be completed by **March 31, 2012**.

- The designation will always stand as a respected mark of achievement. Designation holders will be able to continue to use the AICB letters as credentials in conjunction with their name of business cards, bios, etc. Graduates of the program who obtained this designation will retain it for life, and there is the expectation that those who use the letters will continue to set the benchmark for the industry and abide by the highest ethical and professional standards.
- **Effective December 1, 2010**, CSI will remove the AICB Canada (Domestic) designation from our website disallowing public enrolment into the program.

### **Does this change affect AICB international markets?**

No. CSI will continue to support the AICB in international markets as a credential which provides broad industry knowledge for establishing a successful career in financial services.



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### I currently hold the AICB designation. What are my options?

- a) You are entitled to retain your AICB designation for life. If you have misplaced your certificate, you may request a reprint from CSI. The regular replacement fee applies.
- b) **I have finished the AICB courses but haven't yet applied for my designation. Is it too late?**  
No, you have until **June 30, 2012** to apply for your designation.
- c) **What about French AICB holders?**  
The same rules apply to French AICB holders as English – See a) and b) above.

### I am on the path to the AICB designation and would still like to get my designation - what do I do?

You will receive an email from CSI outlining what you must do in order to complete your designation. You will be provided with a link to a special web page which will allow you to enrol in the courses that are no longer available on the public website. All course enrolments will be handled through an enrolment form and will no longer be made available online.

### What are the courses that are affected?

0920 Communicating to Succeed  
0915 Marketing  
0910 Organizational Behaviour  
0930 Consumer Behaviour and Financial Needs  
0950 Business Finance  
0935 Introduction to Bank Financial Risk Management

Courses listed under the AICB route which are not being decommissioned as above, will continue to be available for purchase but cannot be used towards the AICB designation beyond March 31, 2012.

### What if I am currently enrolled in one the above courses – what are my options?

You may complete your course studies. The final exam for each course must be successfully completed by your enrolment expiry date or March 31, 2012 – whichever comes first.



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### **What is the last date I can register for the above-mentioned courses leading to the AICB designation?**

The **deadline** for registering for the following courses is **March 31, 2011**.

0920 Communicating to Succeed

0915 Marketing

0910 Organizational Behaviour

0930 Consumer Behaviour and Financial Needs

0950 Business Finance

0935 Introduction to Bank Financial Risk Management

### **Do I have the option to purchase an extension?**

Yes. All students have the option to purchase an extension. However, the course extension period will not go beyond **March 31, 2012**. All students will get a full year's enrollment but will not necessarily get a full year's extension. Please note that CSI will not provide a rebate.

### **What if I am unsuccessful in completing the course after taking an extension?**

Students who are unable to complete the course requirements by **March 31, 2012** will no longer be eligible to receive the specific Certificate of Achievement or meet the requirements to be awarded the AICB designation.

### **Will I still receive my Certificates of Achievement?**

Yes, upon successful completion of 3 courses from the specific knowledge area by *no later than March 31, 2012*, you will receive a Certificate of Achievement.

### **What if I have less than one year of financial services experience and intend to pursue the AICB designation?**

You are required to take the 0997 AICB Integrative Project course in lieu of one year of financial service experience.