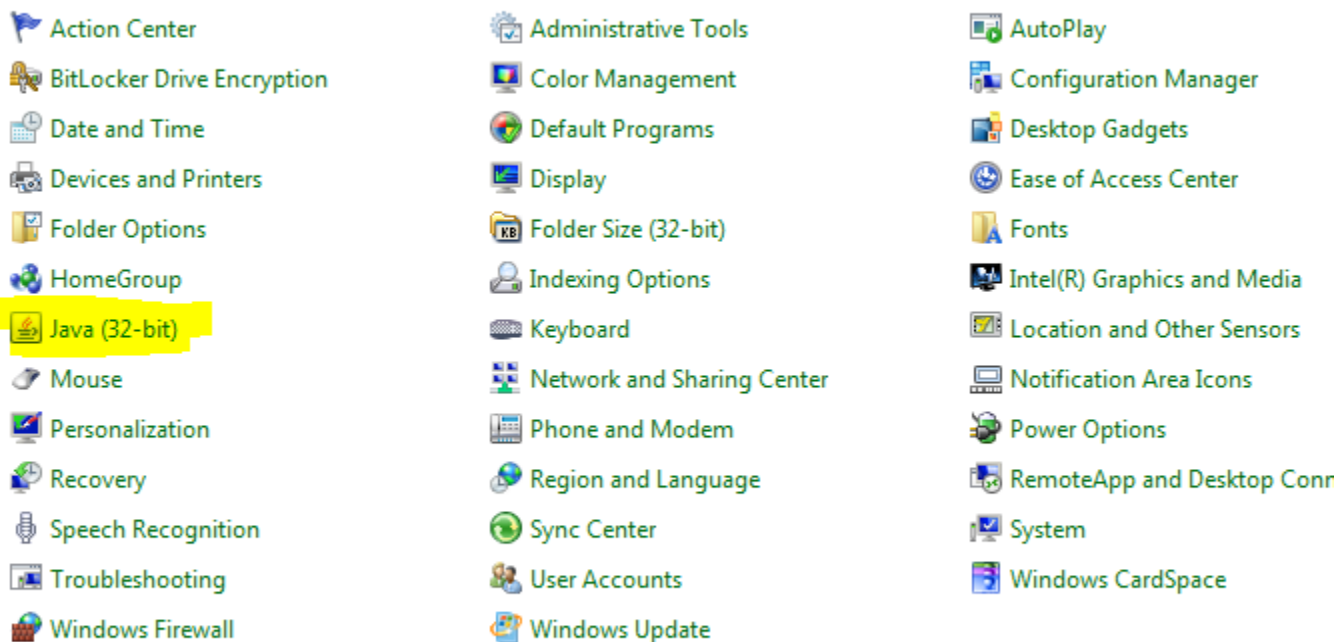


Fix “Expired or not-yet-valid certificate” Security Error Message in Internet Explorer or Firefox with Blackboard:

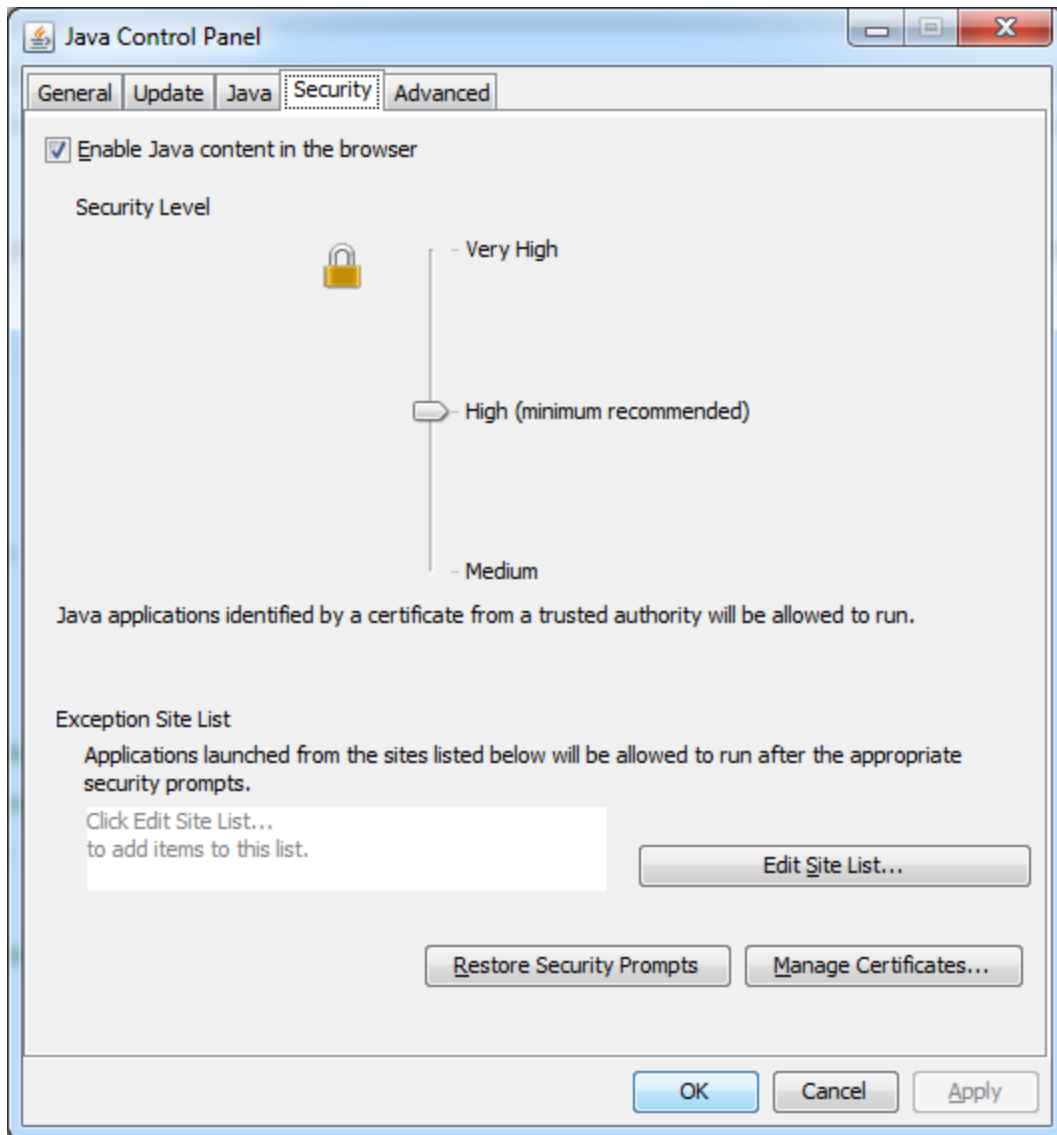
When connecting to CSI’s learning portal or Blackboard; users may run into security error message “Expired or not-yet-valid certificate” popping up on the homepage. The issue is observed by users running Java 7 update 40 or greater on their computer. As a result of this problem; users may no longer be able to use Blackboard functionalities as the browser blocks any further activity by the user. To remedy the problem; please follow the steps below

- 1- Open Java Control Panel by clicking on start -> Control Panel -> Java

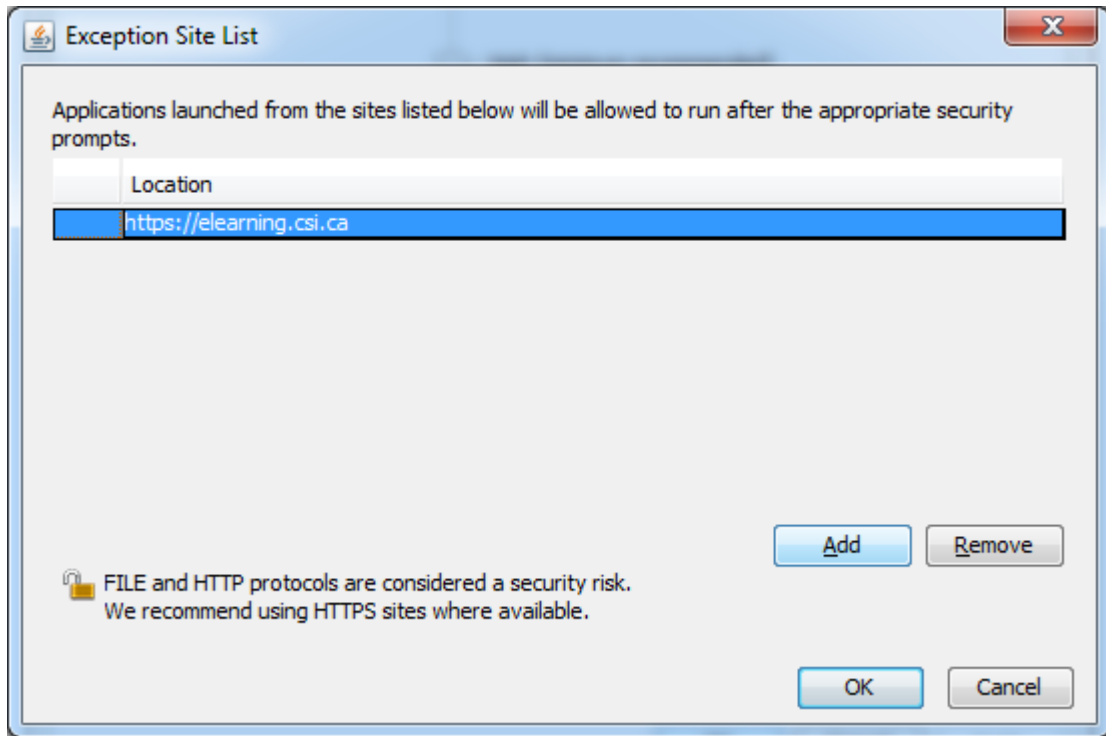
Adjust your computer's settings



- 2- Select “Security” tab and click on “Edit Site List..” button as shown below:



3- Add the Blackboard site to the exception list and click Ok:



- 4- The Blackboard site should now appear in the exception list as shown below. Click ok and try reconnecting in a new browser window:

